

# Your Health. Our Purpose.

## Expanding Needed Services with Your Safety in Mind

Our providers are eager to welcome you back to our locations. We are now expanding seeing patients for acute and chronic conditions, while not yet scheduling elective in-person visits. We continue to offer a full range of Virtual Health options for all of your healthcare needs. With continued Centers for Disease Control (CDC) guidance in mind, those scheduled will find the following measures in place:



Reduced appointments to avoid crowding



Pre-screening and on-site testing for COVID-19



Social distancing measures in waiting rooms, lobbies and elevators



Mandatory patient, visitor, provider and staff mask policies



Virtual Health Visits are still available and recommended during this time. In-person visits will be determined if necessary by your healthcare provider. Schedule a Virtual Health appointment today:

Call 202.677.MED3 (6333) or visit [gwdocs.com/virtual-health](https://gwdocs.com/virtual-health)



### Restricting Visitors

If you are able to come alone, please do so. If you require a support person to be present at your visit we will be allowing ONE visitor per patient, and NO children.



### Screening and Testing

- All patients will be pre-screened for COVID-19 before their visit.
- Temperature checks will be done upon entry to our building.
- Those with symptoms will be evaluated in a safe, dedicated area.



### Keeping it Clean and Safe

- **Mandatory Masks for staff, patients and visitors.**
- **Hand Sanitizers:** We clean our hands before and after we see you. You should clean yours when you enter and exit our building.
- **Common Areas:** Extensive cleaning of waiting rooms, lobbies and restrooms, including most-touched surfaces.
- **Exam Rooms:** These are properly cleaned and disinfected between each patient.
- **Floor Markings and Furniture Rearrangement:** We promote social distancing in our lobby, elevators, waiting rooms and check-in areas.
- **Mobile Check-In:** Please be sure to use Phresia our mobile check-in app to minimize your waiting time.



At The GW Medical Faculty Associates and The George Washington University Hospital, we have been at the forefront of managing this pandemic:

- First to curtail routine appointments and elective surgeries in Washington, DC
- First to establish on-site testing in Washington, DC
- First to open and staff two drive-thru testing locations in Washington, DC
- Quickly mobilized to provide virtual visits to our patients for most conditions
- Actively involved in rapid testing development



The GW Medical Faculty Associates

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